

**AMENDMENT TO THE SPECIFICATION**

Please amend the paragraph beginning on line 2 of page 10 as follows:

The present invention is directed to a system and method for providing Call Management Services (CMS) in a Virtual Private Network (VPN) using Voice or Video over Internet Protocol (VoIP). It should be noted that "VoIP" refers to voice or video over Internet Protocol, or a hybrid call comprising voice, video, and data elements. Virtual Private Network system and method using Voice over Internet Protocol is described in an application by George W. Turner et al., filed on August 10, 2000 which corresponds to U.S. Serial No. 09/636,192 ~~09/636,191~~, the entire teachings of which is incorporated herein by reference.